

North Texas Municipal Water District (NTMWD) Notice to Service Area

For Immediate Release
Contact: Melody Emadiazar
972-292-5814

North Texas Municipal Water District Schedules a Chlorine Maintenance Procedure of Its Transmission System And Customers' Distribution Systems

Frisco, Texas (February, 2014) —

The North Texas Municipal Water District (NTMWD) has scheduled a chlorine maintenance procedure that will be conducted on the NTMWD Wylie water transmission system and customers' distribution systems for a 28 day period from February 17, to March 17, 2014.

The Texas Commission on Environmental Quality (TCEQ) allows water suppliers to perform chlorine maintenance. The chlorine maintenance helps reduce the need for water suppliers to flush systems in order to maintain chloramine residual (required by the TCEQ) during the warm weather periods, thus conserving water. The chlorine maintenance procedure lasts about 28 days and is performed in cool weather months when water temperature is lower.

The NTMWD utilizes chloramines, a combination of chlorine and ammonia, in the water treatment process to provide the disinfectant residual in the transmission and distribution systems as required by the TCEQ. Chloramines provide a longer lasting residual disinfection in water pipelines and storage facilities.

The chlorine maintenance procedure does not affect water quality and remains safe for use. During this period, consumers who are sensitive to disinfectant changes in drinking water might notice a change during this period. This palatability change does not alter the quality of the drinking water provided to consumers.

Should you have any questions regarding this information, please feel free to contact the City of Frisco's Water Resources Manager, Melody Emadiazar at memadiazar@friscotexas.gov.
Thank you.